CUSTOMER SUPPORT PORTAL:

CHEAT SHEET

User Registration Guide

The Customer Support Portal allows customers to access articles, chat with customer support, and request resolution assistance.

	FOR USER REGISTRATION:	2	Custome	r Registration	
			First Name	e	
1	Go to https://mirion.service-now.com/csm and click		Last Name	e	
	Register in the upper right panel of the screen.		Name		
	······································		Business E	Email	
2	Fill out the form with all the required informaiton:		test@er	nail.com	
	First Name		1234		
	Last Name		Registratio	on Code	
	Business Email (Company Email)		✓ I agree	to the <u>Privacy Policy</u> and Community <u>Terms and Conditions</u>	
	Account ID (Account Number)		reCAPTCH	IA verification	
	Registration Code - Mirion		~	'm not a robot	
	Do not forget to tick the check boxes for reCAPTCHA Verification and Privacy Policy		Submit		
	Agreement.		0	Customer Registration Processed Index ×	
		4	M to	tirion DSD Customer Service me ▼	
3	Once all information has been entered, click Submit to	0	н	ielio almond,	
	proceed.		TI Ye ht	he account you requested for accessing the Service-now system has been processed. ou may now access the application using the following credentials: ttps://mitidia.service-now.com/csm	
4	After submitting the registration request, check		User ID: <u>cayangyang1@gmail.com</u> Password: WRvdeTn1		
	your inbox for an email with the subject Customer		Best Regards, Customer Support		
	Registration Processed.				
5			U	Insubscribe Notification Preferences	
	Go back to the Customer Support Portal website:		R	ef:MSG1136627_bhvalag3UvRo83HXazrT	
	https://mirion.service-now.com/csm and login using		← Reply → Forward	S Reply Porward	
	the username and password credentials provided in				
	the confirmation email.		- [Change Password	
6	Next, you will be asked to create a new password with	n	- 1	User name:	
$\mathbf{\vee}$	the following requirements:			vajani3565@xegge.com	
	Minimum 8 Characters	6		Current Password:	
	Maximum 40 Characters			••••••	
	At least 1 lowercase letter(s)			Password Requirements:	
	At least 1 uppercase letter(s)			- Maximum 40 characters	
	 At least 1 digit(s) 			- At least 1 uppercase letter(s) - At least 1 uppercase letter(s) - At least 1 digit(s)	
				New password:	
V	Click Submit to complete your user registration. You			••••••	
	can now sign in with your username and the New			Confirm New Password:	
	passworu you just createu.			••••••	
				Submit	

